

## Making changes to MULTiLOG2 settings remotely

**TeamViewer** software allows remote control of one PC by another **for one session only**. It runs on both PCs **at the same time** and allows a remote connection between them.

**In these instructions:**

**User A** is the person sitting at the computer with a MULTiLOG2 attached

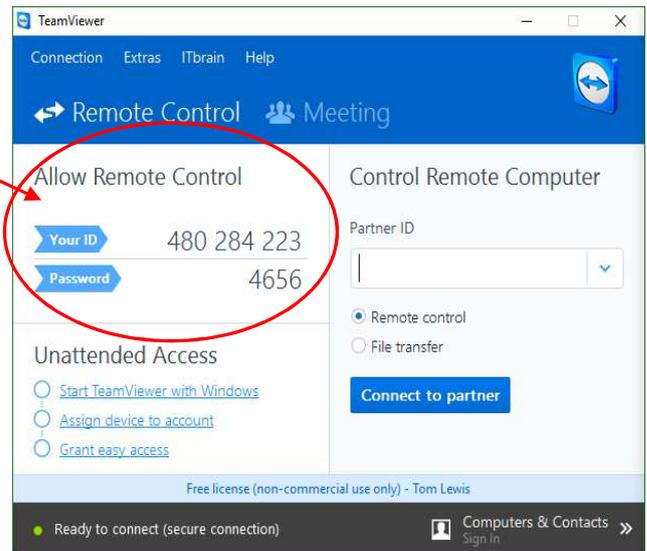
**User B** is the person who will making changes to the MULTiLOG2 settings from another computer

Both users need: Internet Access and be able to communicate with each other by e-mail or text message and must download and install TeamViewer from:-<https://www.teamviewer.com/en/>.

Step 1. **Both users:** When **BOTH parties** are ready to begin the session each should run the TeamViewer software on their computers.

Step 2. **User A:** Make a note of **Your ID** (e.g. 480 284 223) and **Password** (e.g. 4656) shown on your screen. Note: This password will not/cannot be used again after this TeamViewer session has finished.

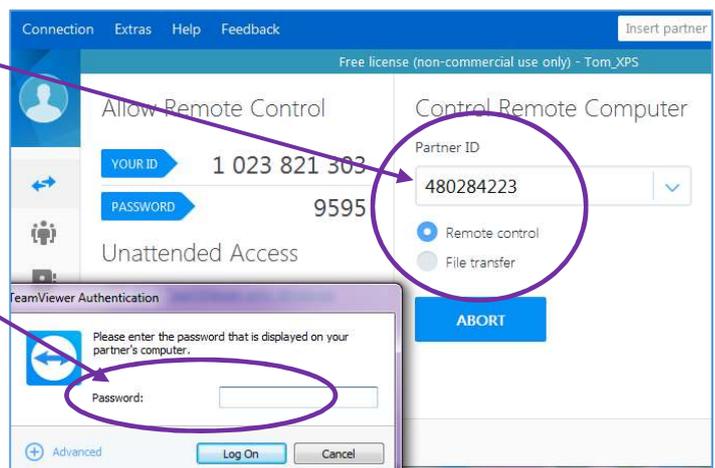
Step 3. **User A:** Send an e-mail or text message to **User B** containing **Your ID** and **Password** as shown on your screen.



Step 4. **User B:** Enter the User ID you have received from **User A** into the box labelled **Partner ID**. Make sure that "Remote Control" is selected (not File Transfer)

Step 5. **User B:** An Authentication box will pop up. Enter **User A's** Password into this box then click LogOn

Step 6. **User A:** Your screen will stop showing the TEAMVIEWER software. Do not touch your keyboard or mouse from now on until the session is ended



NOTE: **User A** also needs to tell **User B** the **MULTiLOG2 password** that may be in use at User A's site so that changes can be made to the set-up screen.

If you plan to use this software regularly then you will need to purchase a license from TeamViewer *Remonsys Ltd technical support state that this software is for a one time use only and at no charge.* For further information contact Remonsys Ltd (info@remonsys.com).